



**VANIER COURT (VAS 255)**

1355 Harwood Street, Vancouver, BC

**OCCUPANT SURVEY QUESTIONNAIRE**

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As you may already be aware, BC Building Science Ltd (BCBS) is undertaking an assessment of the building envelope (which consists of the exterior walls, windows, balconies, roofs and other exterior elements or assemblies) for your building. In order to complete our assessment, we ask for your assistance. As Owners and Occupants, you observe the building on a day-to-day basis and may be able to enlighten us on potential issues (as well as non-issues) with your building enclosure. Please answer, to the best of your knowledge, the following questions (use back of this document or additional sheets if more space is needed) and return to the contact person as noted at the bottom of the second page of this questionnaire. We thank all Owners and Occupants in advance for their involvement in filling out this occupant survey questionnaire.

**GENERAL INFORMATION**

1. Homeowner / Occupant Name \_\_\_\_\_

2. Unit Number \_\_\_\_\_ 3. How long have you lived here? \_\_\_\_\_

4. If we may contact you regarding issues you have reported, please provide a phone number or email address:

\_\_\_\_\_

**YOUR UNIT**

Walls / Windows / Roof:

Have you experienced any water leakage in your Unit (not plumbing related)? (Yes / No)

If so, what is the nature of the problems, where are they located, what appears to be their source, and when did they begin occurring?

Do you experience condensation at the inside (i.e. on the frame) of your windows or sliding doors? (Yes / No)

Do you have mould in the window frames or around the perimeter of your windows? (Yes / No)

If so, which windows (locations)?

Do you have any concerns with the operation of your doors / windows (i.e. not closing relatively easily)? (Yes / No)

Do you have any draught or air tightness issues with your windows / doors? (Yes / No)

Do you have any broken window hardware (window and sliding door handles, hinges, and locks)? (Yes / No)

If so, which windows or doors and where are they located?

Balcony / Deck / Patio:

Do you have ponding water on the balcony / deck surface of your Unit? (Yes / No)

If so, indicate how much and location:

Do you have any soft / spongy spots on your balcony / deck? (Yes / No)  
If so, how much and where on your balcony / deck?

What condition would you rate the waterproofing membrane on the balcony surface? (Good / Moderate / Low)  
For example, are there tears, splits, peeling or other concerns?

What actions, if any, were taken to repair any of the above issues and when were these repairs completed?

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### THE BUILDING

Are you aware of any water leakage / moisture problems in the rest of the building other than your unit?  
(Yes / No)

If so, what is the nature of the problems, where are they located, what appears to be their source, and when did they begin occurring?

Are you aware of any repairs or maintenance actions that have occurred, relating to the exterior cladding, roofing, or balcony membranes at the building?  
If so, how extensive was the work and when were these repairs completed?

Do you have any other issues or concerns with your building envelope that you would like to report?

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### ADDITIONAL COMMENTS

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Thank you for your time and assistance. You can submit your information to us by any of the following:

1. Email: [surveys@bcbuildingscience.com](mailto:surveys@bcbuildingscience.com)
2. Fax: 604-520-6496
3. Mail: 611 Bent Court, New Westminster, BC, V3M 1V3

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Please return this survey to us by: **January 29, 2017**